

CIB Facilities Management Conference Using Facilities in an Open World - Creating Value for all Stakeholders

**Joint CIB W070, W111 & W118 Conference
Technical University of Denmark, Copenhagen; 21 - 23 May 2014**

Keynote speakers - version 26 November 2013

Opening Keynote Wednesday 21 May 2014 – Conference day 1

Title: Building a full circle FM organization at DTU

Since 2009 DTU has built a full circle professional FM organization based on the principles laid down in Per Anker Jensen's textbook: "Facilities Management for students and practitioners". In this presentation Facilities Director Jacob S. Møller will describe the lessons learned. In particular the collaboration with users (university departments), owners (university board of directors), suppliers (contractors and service providers) and the surrounding stakeholders (local community) will be described. The challenges embedded in having an transparent open book approach is addressed. Included in the presentation he will also introduce the strategic plans for DTU's campus development and discuss how (or if?) DTU's transparent FM organization can create added value for the core business of the university; research, education and innovation.



Speaker: Jacob Steen Møller, Director of Facilities, DTU Campus Service

Jacob Steen Møller is MSc Civil Engineering and PhD in Environmental Hydraulics from DTU. After his PhD he worked in DHI, www.DHIgroup.com, first as research engineer, then head of department, finally division director. Joined DTU as director of Civil Engineering Department 2003 and became director of facilities at DTU in 2009. Chairman 2007-10 of the centre committee for CFM.